



Are you between the ages of 17-24?

Southwest Training Services, Inc. is offering a customer service certification program. This online certification can be obtained in less than a month!

For 1 month's participation you can earn up to \$250.00 AND get a certificate that will help you to land a job in a customer service related field!

Customer Service and Sales

The Customer Service and Sales curriculum is designed to help entry-level sales and service associates learn skills related to frontline work in retail (or any industry that values customer service and sales skills).

Individuals taking the course will learn:



- Products and services
- Assessing and meeting customer needs
- Preparing for selling, gaining customer commitment and closing the sale
- The basics of store operations and inventory control
- The process of merchandising
- The importance of common employability skills
- Crafting a polished resume

Call our SWTS Representative now to find out if you are eligible and how this program can help you.

Ester Barnes 724-229-1350 x 241

Eligibility guidelines apply